Virtual Care Supports for Long Term Care (LTC) Homes During the COVID-19 Pandemic

OTN Video Visits

Through OTNhub, providers *(primary care, specialists, allied health)* can offer virtual services to patients and local providers in LTC homes using available devices *(smartphones, tablets, personal computers).*

Providers can also use OTNhub to connect with fellow providers for non-clinical events.

Platform available by registering for OTNhub

| Get Started | LTC Resources |

Can be Used by English and French Organizations

Ontario eConsult Program

Enables providers to consult with specialists across the province to get fast access to advice for patient care using a secure web-based tool.

A recent study in Eastern Ontario demonstrated eConsult's feasibility, ease of use, and overall benefit to patient care.

Service available through OTNhub

| Get Started | Learn More |

Specialists Available in English and French

GeriMedRisk

Connects physicians, nurses, and pharmacists, via phone and eConsult to an interdisciplinary team to support complex physical and mental health conditions in older adults.

Within five business days, a single and comprehensive response is provided.

Service available between 9 a.m. – 5 p.m.

| 1-855-261-0508 | Learn More |

Available in English

Program Offering Services Virtually

Behavioural Supports Ontario

Provides direct support for LTC residents with responsive behaviours. Coaching is also available for LTC staff and family care partners.

During the pandemic, enhanced virtual support options have been made available to increase availability of services.

More information

| Get Started | COVID-19 Resources |

Available in English and French

Online Supports for Palliative Care

Ontario Palliative Care Network

An online resource toolkit has been developed to support LTC leaders and providers with providing palliative and end-of-life care.

Health care providers can apply virtual models to support palliative care provision.

More information

| Virtual Models of Palliative Care |

Available in English and French

Ontario Health
OTN